

Subject: Letter of Acceptance and Invitation

Dear Author (Rr Dyah Eko Setyowati),

We are pleased to inform you that after hard review process your paper entitled **"Analysis of The Effect Of Physical Evidence, Reliability, Responsiveness, Assurance, Emphaty, Toward Customer Satisfaction Lotte Mart in Jakarta Indonesia"** with paper ID "EMS-14-557" has been accepted for Oral presentation and publication in Early Bird Round of "Second International Conference On Advances in Economics, Management and Social Study - EMS 2014." The conference will be held at Kuala Lumpur, Malaysia during 20-21 December, 2014. We invite you to present your full research paper at the conference and please bring PPT slides of your paper for presentation at the conference as there are data projectors at the venue.

Benefits of Publication:-

- Your paper will be included in the Conference Proceedings which will be published online with ISBN and will be archived in SEEK Digital Library so that it will be universally accessed. Seek Digital Library is being accessed by thousands of Students, Researchers and Scientists over the globe. Seek Digital Library is an Open access library. You may visit the Library at www.seekdl.org.
- Each paper will be assigned Digital Object Identifier (DOI) from CROSSREF.
- Registered Papers will be published in various Issues of International Journals with ISSN Numbers.
- You will get the chance to attend the conference and to meet the researchers from the globe.

We have received more than 246 research articles for review in Early Bird Round from more than 19 countries and only 91 articles has been accepted for publication and oral presentation with acceptance ratio of 36.99%. The Review Process has gone through Peer Review Process. The Editorial Committee focused on quality research articles to maintain the credibility of the conference.



If your paper wins the 'best paper award', it would be appreciated at the closing ceremony. For more details, please visit our website <http://ems.theired.org/>. Please send us attached completed registration form along with payment Proof on or before **14 November, 2014** to confirm your participation. We do not provide any assistance relating to Visa and accommodation other than this acceptance letter for Malaysia conference. We look forward to seeing you at the conference.

With Best Regards,

Elena Alikchkina
Conference Co-ordinator
IRED

IRED Conference Review Result



Conference Name: "SECOND INTERNATIONAL CONFERENCE ON ADVANCES IN ECONOMICS, MANAGEMENT AND SOCIAL STUDY - EMS 2014"

Paper Title: "ANALYSIS OF THE EFFECT OF PHYSICAL EVIDENCE, RELIABILITY, RESPONSIVENESS, ASSURANCE, EMPHATY, TOWARD CUSTOMER SATISFACTION LOTTE MART IN JAKARTA INDONESIA"

Paper ID: "EMS-14-557"

Conference Date: 20-21 December, 2014

Official Conference Website: www.ems.theired.org

<u>Evaluation:</u>					
	Poor	Fair	Good	Very Good	Outstanding
Originality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Innovation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
technical merit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
applicability	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presentation and English	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Match to Conference Topic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
<u>Recommendation to Editors</u>					
	Strongly Reject	Reject	Marginally Accept	Accept	Strong Accept
Recommendation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>